



SpokeChoice Tip: How to Refresh your Browser

You may have noticed that after each SpokeChoice system upgrade, SpokeChoice prompts you to update or refresh your browser. Alternatively, you may simply find that "It's not working" or just "It's not working as well."

If you encounter any of these issues, it may be time for a reload/refresh/update!

To update your version of SpokeChoice:

- Android users can simply "pull down" on their screen.
- iPhone or Android users can click on the Reload Button (circle with an arrow usually near/beside the website address at the top of your screen.)
- You may simply go to the browser's app on your phone (remember that you should be using Chrome or Edge, not Safari,) and open a new web page.
- As an added insurance that you are properly updated, once you are able to log in to your SpokeChoice account, you may click on the three dots in the top right-hand corner of your screen, and

The most effective way to do this is to log in to SpokeChoice.

Know that SpokeChoice must update its software every time DDD updates their requirements. SpokeChoice is working quicker than most software companies to keep up with DDD's most recent flurry of changes and all of the

hit the refresh circle/arrow, or open your internet browser to a new tab. Please note that if you are an Apple-user using Chrome or Edge that you will need to open a Chrome/Edge browser (not Safari.)
